

Mark Michael Warness Jr.
3315 Krail Street
Philadelphia, PA 19129
Phone: 908-327-3275
Email: markwarness@gmail.com

OBJECTIVE:

To obtain a full time serving position with a team that can fully utilize my skill set and allows for professional growth.

PROFESSIONAL EXPERIENCE:

Sampan, Server (April 2018- Present)

- Guide guests through the perfect dinner experience by being knowledgeable, friendly, and punctual.
- Identify guests needs and effectively deliver them
- Going above and beyond what is expected to build professional relationships with patrons and staff

Cerdo, Server/Bartender (August 2017- April 2018)

- Providing guests with superior and outstanding service
- Selling of daily chef specials
- Protecting guests from allergies and dietary restrictions by knowing our food in depth
- Vividly describing wines and foods during tastings

In Riva, Server (January 2017 - August 2017)

- Ensuring guest satisfaction through prompt, courteous, and efficient service
- Bussing tables, running food, and pacing the meal in a way that enhances guest experience
- Strong understanding and command of menu to provide suggestions and answer all questions

Harrah's Philadelphia, Table Games Dealer (March 2012-August 2016)

- Provide friendly, courteous and efficient service to guests
- Dealing professionally and accurately according to policies and procedures
- Maintaining positive game pace that is good for both the guest and the company
- Ensure games security and integrity

EDUCATION:

Middlesex County College 2010 A.S. Chemistry
University of Penn Coding Bootcamp 2019

QUALIFICATIONS:

- Excellent communication skills
 - Team player
 - Detail oriented
- Ability to address complex issues that demand immediate resolution

